

Warranty on watches

This limited warranty applies to a watch purchased from the United States from ZARA and lasts for two (2) years from date of original purchase under the terms and conditions of this limited warranty.

What is covered:

During the warranty period, the watch movement, hands and dial are the only components covered under this warranty. A covered component will be repaired or the watch will be replaced free of repair charges, if it proves to be defective in material or workmanship under normal use. In case of replacement, ZARA cannot guarantee that you will receive the same model watch. If your model is not available, a watch of equal value and similar style will be provided. The warranty for the replacement watch ends two (2) years from the date the replacement watch is received.

This Warranty does NOT Cover:

- Any defects in materials and workmanship of battery, case, crystal, strap or bracelet.
- Damage resulting from improper handling, lack of care, accidents, or normal wear and tear.
- Water damage unless marked water-resistant.

This limited warranty is void if the watch has been damaged by accident, negligence of persons other than authorized Zara sales or services agents, unauthorized service, or other factors not due to defects in materials or workmanship.

Exclusions and Conditions:

THE FOREGOING WARRANTIES AND REMEDIES ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, TERMS OR CONDITIONS, EXPRESS, IMPLIED OR STATUTORY, AS TO ANY MATTER WHATSOEVER, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, ACCURACY, SATISFACTORY QUALITY, TITLE, AND NON-INFRINGEMENT, ALL OF WHICH ARE EXPRESSLY DISCLAIMED BY ZARA. ZARA SHALL NOT BE LIABLE FOR INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL OR PUNITIVE DAMAGES OR LIABILITIES OF ANY KIND ARISING OUT OF OR IN CONNECTION WITH THE SALE OR USE OF THIS PRODUCT, WHETHER BASED IN CONTRACT, TORT (INCLUDING NEGLIGENCE), STRICT PRODUCT LIABILITY OR ANY OTHER THEORY, EVEN IF ZARA HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES AND EVEN IF ANY LIMITED REMEDY SPECIFIED HEREIN IS DEEMED TO HAVE FAILED OF ITS ESSENTIAL PURPOSE. ZARA'S ENTIRE LIABILITY SHALL BE LIMITED TO REPLACEMENT OR REPAIR OF THE PURCHASE PRICE PAID, AT ZARA'S SOLE OPTION.

Some states do not allow the exclusion or limitation of implied warranties or the limitation of incidental or consequential damages so the above limitations and exclusions may be limited in

their application to you. When implied warranties may not be excluded in their entirety, they will be limited to the duration of the applicable written warranty. This warranty gives you specific legal rights; you may have other rights that may vary depending on local law. Your statutory rights are not affected.

Requesting Warranty and Other Watch Repair:

Should you require work under warranty, please go to one of our Zara stores with your purchase ticket, valid as warranty, and from there the repair will be handled.

Do not send original packaging, as it will not be returned.

Please allow 4 to 6 weeks for your replacement or repaired watch.